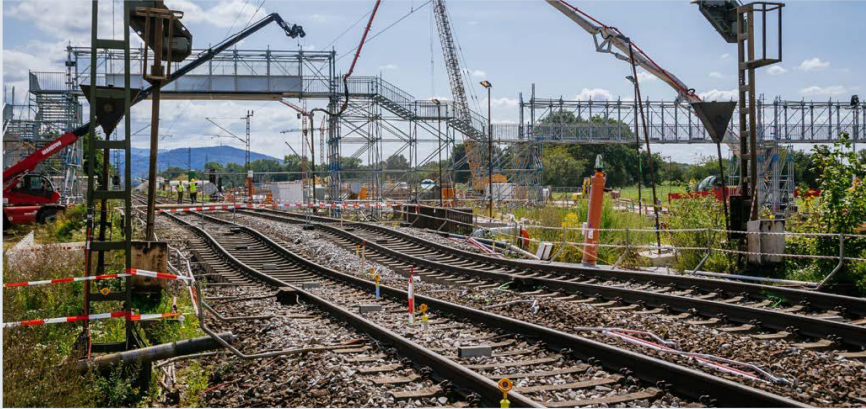




Foto: Volker Emersleben

After Rastatt – strategies of industry

Everyone is talking about Rastatt – an accident. But: Rastatt reveals a lot of problems – and the industry has learned its lesson



- Rastatt has hit the industry extremely hard
- Smaller interruptions are always part of the business - an interruption of network's backbone no one had in mind before
- Even in public the relevance of rail freight suddenly became obvious
- And the industry has learned:
 - During the crisis the communication and collaboration between the railway undertakings and also the infrastructure heavily improved by the time
 - Critical issues appeared in the crisis were named and different groups in the industry are working on solving those issues
- **So: Crisis management will be different – and hopefully much better! – in the future**

We as railway undertakings have to focus on four crucial measures to improve the system for our customers

The European rail patchwork must become **one** single rail system

Become easier

- Easier access to diversions abroad:
 1. Harmonize operational rules and procedures
 2. Introduce a second language

Think broader

- Enhance the corridor thinking, going beyond today's corridor definition, implement an international crisis management on corridors

Be prepared

- Prepare concepts to be much faster in such events, infrastructure has to be upgraded to create more capacity on diversions; infrastructure work has to be harmonized and coordinated

Work together

- Infrastructure managers, railway undertakings, operators, customers, terminals, regulatory bodies and legislators have to **cooperate** and involve each others in **the problem solving** process.